



Law Check-Up

Free legal help after a disaster

All information will be treated as confidential

Name _____ D.O.B: _____

Phone _____

Email _____

Tick boxes that may apply to you:

Insurance



- My house, property or car were damaged by the disaster.
- I'm not sure whether I have insurance or who I have insurance with.
- I want to make an insurance claim.
- I am having trouble with my insurer / not sure what my policy covers.
- My insurance claim is taking a long time.
- I have been offered a cash settlement or rebuild and am not sure what to do.
- I need temporary accommodation but don't know if my insurer will pay for it.
- My insurance claim has been denied and I need help.

Housing and Tenancy -Renting a house, unit or caravan



- My rental property was damaged in the disaster.
- I need help getting the landlord to fix the damage.
- I rent a property but don't have anything in writing. I am not sure if I am a tenant.
- I am still paying full rent and don't know if I should continue to pay.
- I want to end my tenancy.
- My landlord says I need to clean up after the disaster or I will lose my bond.
- I have received a termination notice from my landlord.
- I am having issues with my emergency or temporary accommodation.
- I want to know my options about being rehoused by my social housing Landlord.

Homeowner in a caravan park



- My van and/or the caravan park were damaged in the disaster.
- My van and contents are not insured.
- I am still paying site fees and don't know if I should continue to pay.
- I want to end my site-agreement and leave the caravan park.





Money

- I am having trouble paying my loans, credit cards or mortgage.
- I received an insurance payout and need advice about my mortgage.
- I am being hassled by a debt collector.
- I am having trouble paying council rates, utilities or other bills.
- I am having trouble paying my fines.



Disaster payments / Centrelink

- I want to know more about disaster payments and which ones I am eligible for.
- I need help getting evidence together (including a statutory declaration).
- I have been refused a disaster payment and want to know if I can appeal.
- I am worried if an insurance payout will affect my Centrelink payment.
- Centrelink says I owe them money.
- I want to know if I am eligible for a Centrelink payment or a pension.
- Centrelink have cancelled, or threatened to cancel, my Centrelink payment.



Employment

- I had to take leave because of the disaster.
- My employer wants me to take leave after the disaster.
- My income has been reduced because of the disaster.
- I was dismissed after the disaster.



Replacing Important Documents

- I need help replacing important documents (e.g. passport, certificate of title, ID).
- I don't have a birth certificate.



Crime

- I have a court date coming up after the disaster and am not sure what to do.
- I had stuff stolen after the disaster and am not sure what to do.



Family and children

- I am having trouble with my parenting or care contact orders after the disaster.
- I am having trouble getting or paying child support after a disaster.
- Child Protection has been in contact with me.

For information and advice see a lawyer or call the Disaster Response Legal Service NSW on 1800 801 529. If we can't help, we will refer you to someone who can help.



For Support Services/Community Workers:

Please complete if you have helped your client with this form, and email it to the Disaster Response Legal Service NSW @ disaster.response@legalaid.nsw.gov.au:

The client has consented to me passing on this referral.

Referred by:

Name: _____

Contact: _____

Organisation: _____

I consent to Legal Aid NSW sharing information and discussing my legal problems with the person/organisation who referred me to get help.

Client signature: _____

Date: _____

What happens next?

Once we have received your referral, we will call you/your client to make a free appointment to speak to a lawyer.

We aim to contact people within 48 business hours and will be calling from a blocked phone number. Let us know if you do not like blocked calls and we can send you a SMS first.

